



[400 Testimonials](#)

**The Garage Door Shop**

[Read about us](#)

400 clients who've shared their thoughts to help you make a safe decision.

**1300 741 000**

[sales@thegaragedoorshop.com.au](mailto:sales@thegaragedoorshop.com.au)



**cat bali**

1 review

★★★★★ 2 months ago -

excellent service.... from my first phone call to the installation of a remote controlled garage door, everyone was friendly and professional.

I am very happy with every step... I would highly recommend... thanks



**David Purdon**

10 reviews

★★★★★ a month ago

Arrived on time. The technician, David was thorough, professional and friendly. Would not hesitate to use them again.



**Margaret Ahern**

4 reviews · 1 photo

★★★★★ 3 months ago

Highly recommend The Garage Door Shop. Found all staff friendly and most helpful. Our job was completed within a week. Great company and very happy with our door.



**Paul Planner**

1 review

★★★★★ 4 months ago

I couldn't be happier. Great service from start to finish. The most pleasing factor is that everybody was extremely friendly and cooperative.



**Hector Relva**

4 reviews

★★★★★ 3 months ago

Only a few words to describe my experience with this business:

CUSTOMER SERVICE TO A VERY HIGH LEVEL. How nice is to deal with a business where all seems to be done with a smile, and the job done at my place was superb. Thank you.8



**aileen atkinson**

1 review

★★★★★ 3 months ago

Jason was a great guy, especially as it was the end of the day for him. did a service and left me happy with the work done.many thanks.





**Dhammika Ranaweera**

5 reviews

★★★★★ 4 months ago

They have installed a roller door to my fence line. They have done a very professional job. Start to end very good service. I am a very satisfied customer.



**TOPPER TOPPERS**

1 review

★★★★★ 2 months ago

Many many thanks to the guys and GIRL at garage door shop for fixing and replacing a faulty door i had, will recommending them to all my friends. THANKS GUYS, :)



**Karen Devenish**

2 reviews

★★★★★ 3 months ago

Had some tricky bits and the guys took extra care to ensure that everything fitted perfectly. Great job thanks.



**Darlene T2741**

1 review

★★★★★ 3 months ago

Great Service, Thank you!

I can't believe how quiet the door is opening and closing.. big difference to the old one!



**Samantha Buckley**

1 review

★★★★★ 3 months ago

Prompt and efficient service. Problem solved. Great



**Terry**

1 review

★★★★★ 3 months ago

Service has been excellent and pricing is reasonable, I would not hesitate to recommend them to anybody.





**Gamini Morawakage**

1 review

★★★★★ 3 months ago

They have installed a section door to my garage.Very good door,quite and smooth operate .They have done good job.I am very satisfied.Thank you



1



**Tony Hallahan**

1 review

★★★★★ 3 months ago

The best people to deal with; friendly good service and very friendly service mechanics, keep up the good work

Tony H



Like



**Andre Dimitrakakis**

1 review

★★★★★ 4 months ago

Very very good door.Very quite and smooth operation and the best off all the price.Thanks you.



Like



**Heather Laxon**

3 reviews

★★★★★ 3 months ago

Very happy with the job as door had to made to a special size



Like



**Untitled**

2 reviews

★★★★★ 2 months ago

Amazing service and great product - Sonny,Cockatoo.



Like



**John Holmes**

1 review

★★★★★ 2 months ago

Although there were some delays in having the new door installation finished, we are very happy with the final result



Like



**Serge Mizzi**

2 reviews

★★★★★ 4 months ago



**Andrew Wheeler**

5 reviews

★★★★★ 3 months ago

We recently moved house and have been having trouble with our garage door. I phoned up Australian Garage Door Parts and the receptionist was very helpful, identified what the possible causes could be and gave me helpful information about the various costs depending on different scenarios. We booked in for a serviceperson to come the next day. David phoned on the day to say he was running late due to unforeseen issues with an earlier appointment and had the courtesy to ask if it was still ok to come later in the day, which suited us fine. He still came, even though it was after hours, and was very friendly, extremely thorough and did a fantastic job fixing and servicing our garage door. It sounds like a brand new door! We would highly recommend Australian Garage Door Parts in Hallam, very professional, reasonable prices, great service. Thank-you.



**Marg B**

2 reviews

★★★★★ 8 months ago

Many years ago I had my garage door made remote. Back then, I chose to support local business , Australian Garage Doors. . They were prompt, professional and reliable. Recently my door started playing up and a quick phone call had the team come out next day for s service and to uncover the problem. Again, prompt, friendly professional service. Turns out I had inadvertently damaged my remote and it was jamming. Quick service to door . New remote and happy customer once again. I would most definitely recommend Australian Garage Doors in Hallam.



**John Street**

1 review

★★★★★ 7 months ago

Very professional. Repaired a sagging ceiling at no extra charge. I'm very satisfied. That little extra help was very impressive!



**Charles Gordon**

2 reviews

★★★★★ 7 months ago

An excellent team of good employees who wasted no time in servicing my garage roller door and also fixing a part of the garage ceiling at no extra charge.. .A 5 Star Company.

Like



**Liz Triffitt**

1 review

★★★★★ 7 months ago

Tech was thorough and very professional. Arrived on time. Great people to deal with.

Like



**Michelle Smith**

2 reviews

★★★★★ 3 months ago



**Des Lopez**

2 reviews

★★★★★ 8 months ago

If anyone is looking to have their Garage Door Service, and you are looking for a company that is reliable, honest, and trustworthy, I recommend you contact Australian Garage Door Parts, please note that I am NOT getting anything for the review, I am writing this review because Australian Garage Door Parts have always been looking after my Garage Door. Thank you Australian Garage Door Parts for a Wonderful Service.



**James Lancaster**

Local Guide · 20 reviews · 2 photos

★★★★★ 7 months ago

Great Work, Well Mannered, Door Has Never Been Better



**Linda Richmond**

1 review

★★★★★ 7 months ago

Great service, prompt and always call when they are on the way



**Bob Lodge**

1 review

★★★★★ 7 months ago

Technicians arrived on time, and completed all tasks in a very efficient manner. The seasonal discount was a welcome bonus.



**Marlene Mannays**

★★★★★ 7 months ago

**Response from the owner** 7 months ago

Marlene, thank you so much for your review. We're always happy to help. Mat



**Liz Triffitt**

1 review

★★★★★ 7 months ago

Tech was thorough and very professional. Arrived on time. Great people to deal with.







**Graeme Esler**

★★★★★ 7 months ago

**Response from the owner** 7 months ago

Thank you for your review and your business Graeme. Mat



**Barrie Sinclair**

3 reviews

★★★★★ 7 months ago

Arrived on time very pleased with the work done, highly recommend.

Like



**Janine Pickering**

1 review

★★★★★ 7 months ago

The service was really good and also the follow up that was required was prompt I couldn't have been any happier

Like



**Steven Crocker**

1 review

★★★★★ 7 months ago

Service and serviceman was very professional and very helpful would recommend

Like



**Lynne Pretty**

73 reviews

★★★★★ 7 months ago

**Response from the owner** 7 months ago

Thank you for your review Lynne. Mat



**Jo Gif**

1 review

★★★★★ 7 months ago

Great service and fast.

Like



**Barbra Norris**

★★★★★ 8 months ago

**Response from the owner** 7 months ago

Hi Barbra, thank you so much for your review. Mat



**fenna phu**

1 review

★★★★★ 8 months ago

Great service and friendly.



**Ruby Constable**

★★★★★ 8 months ago

**Response from the owner** 7 months ago

Hi Ruby. Thank you for your support. Mat



**Ann Green**

1 review

★★★★★ 8 months ago

Arrived on time very helpful very friendly great service



**Mick Monti**

★★★★★ 8 months ago

**Response from the owner** 7 months ago

Hi Mick, thanks heaps for your review. Mat



**Barry Shrouder**

1 review

★★★★★ 8 months ago

I found this company to be helpful with phone enquiries, and punctual and professional when installing my replacement garage door opener.



**Neil Fitzgerald**

4 reviews · 1 photo

★★★★★ 8 months ago

Excellent customer service, product knowledge & reliability.



**Emilio Montoya**

1 review

★★★★★ 8 months ago

Awesome service, give good advice on garage maintenance, highly recommended.



**Inge Foedinger**

★★★★★ 8 months ago

**Response from the owner** 8 months ago

Hello Inge, thank you very much for your review. Your business is appreciated. M





**Russell James Corran**

4 reviews

★★★★★ 8 months ago

Always on time or earlier, professional approach, good advice, reasonable rates, pleasant manner.



Like



**Glenda Sootie**

2 reviews

★★★★★ 8 months ago

Found the service people to friendly and well mannered



Like



**Gail Butterworth**

2 reviews · 1 photo

★★★★★ 8 months ago



**David Stephen**

★★★★★ 8 months ago

**Response from the owner** 8 months ago

Glad to help you out David. Thanks for your rating. M



**Jim Hall**

★★★★★ 8 months ago

**Response from the owner** 8 months ago

Many thanks to you Jim. M



**karyn kirkwood**

★★★★★ 8 months ago

**Response from the owner** 8 months ago

Hi Karyn. Thanks for your support. Have a wonderful year. M



**Colleen Kitchen**

★★★★★ 8 months ago

**Response from the owner** 8 months ago

Thank you for your support Colleen. It is greatly appreciated. M



**Ian Wallis**

1 review

★★★★★ 8 months ago

Quality service, transparent and good value pricing, efficient and effective professionalism



Like



**Peter Mckay**

Local Guide · 15 reviews · 57 photos

★★★★★ 9 months ago

First class, on time, courteous and professional, wouldn't use anyone else.



Like



**Andrew Boskovic**

15 reviews

★★★★★ a year ago

Long story short: Don't bother with the competition. Use these guys. They are awesome.

Long story:

Where do I start? We called them for a quote around 11am. By 4pm that day someone was out already measuring the job up for a quote (their "competitors" took a week to even bother calling me.

They said the door would be delivered on the following Wednesday or Thursday. It was delivered on Wednesday and we scheduled to do the install on Friday.

Friday came around and the team turned up. They found a couple of structural issues (no fault of them or the door, but it was our old house). Anyhow, they needed to bolster a post to make sure everything was solid. I thought to myself, here we go. Time to get a second mortgage. Nope. They stuck to the original quote, even though it was a load more work for them.

I couldn't be happier with their professionalism, communication and service. Highly recommended!!!

Oh and the guys who do the install know their stuff.



**Brian Naughten**

★★★★★ 9 months ago

**Response from the owner** 9 months ago

Thanks a million for your review Brian. Have a wonderful year. M



**Andrew Snook**

1 review

★★★★★ 9 months ago

Great service well worth using!! Found a fault that could have really hurt someone! Great company!



Like



**Ancastradragonfire Mel**

Local Guide · 28 reviews · 26 photos

★★★★★ 9 months ago

Arrived on time .. very professional ... great service and price .. yes I recommend them to anyone



Like



**Jean Harrison**

1 review · 1 photo

★★★★★ 9 months ago

**Response from the owner** 9 months ago

Jean, you're awesome. Thanks for your review. I give you 5 stars too. Many thanks, M



**yolande green**

★★★★★ 9 months ago

**Response from the owner** 9 months ago

Hi Yolande, your rating is appreciated. We're so glad we could help. M



**Grant Schofield**

Local Guide · 16 reviews

★★★★★ 3 years ago

A little hiccup with delivery but on it's way now, thanks



1. Your company is very reliable and professional. Sharyn Cranbourne North.
2. Would recommend you any time. Faye, Berwick.
3. We were very happy with the service and the installation. Keri, Carrum Downs.
4. Prompt and efficient, Geoff & Phil.
5. I recommend these guys. Very helpful and pleasant. Greg, Cranbourne.
6. Provided good "service edge". Thalia
7. Absolute first class service. Beverley, Cranbourne East.
8. Excellent service. Barbra, Greensborough.
9. I would recommend your company for any service or replacement. Avril
10. I recommend this company to others. George @ endeavour Hills.
11. Efficient reliable service. Neil – Carrum Downs
12. Fair price and very informative, polite gentleman. John & Zoe, Lyndhurst
13. The service was good, Ruby.
14. Get the job done and very responsive to my needs super support from the office to your on road crew thx. Mark form Edithvale
15. Very good Brian from Berwick
16. Top Grade Service throughout. Brian 3163
17. Satisfactory service. Neville – Rowville
18. Definitely recommend. Fenna from Hallam
19. Good service. Giovanna – Skye
20. Excellent – I. Foedinger, Rowville.
21. Friendly and efficient – Hallam C. Proctor.
22. Excellent no fuss service – A Armstrong, Greensborough.
23. Highly Recommend. R CORRAN. PAKENHAM.
24. 8 out of 10 – L Clarke, Carrum Downs.
25. Highly recommend. Knew what he was doing. Nice guy – R. RASMUSSEN PAKENHAM. 3810
26. Would be happy to recommend your services – B. Shrouder. Berwick.
27. On time. Friendly and good advice – L, DeFeice, Rowville.
28. Helpful & On Time – J Matthews Narre Warren South.
29. Happy to recommend – Marg. Narre Warren Sth.
30. If they asked where to go for garage door servicing, I would pass on your company's details – Emilio, Lynbrook.
31. Punctual service and very good to deal with – Malcolm. Rowville
32. Recommend these guys – C. Buswell, Narre Warren South
33. Couldn't fault it. follow up phone call was appreciated – I thompson, templestowe
34. It was fine. Door seems quieter now – Beaconsfield
35. Good service happy to recommend – Y. Green. Sandhurst.

36. Very happy – B. Rabensteiner Cranbourne east
37. The service provided was excellent and we would not hesitate to recommend their performance to others – J. Scotcher, Lysterfield
38. Very reliable and friendly, gave me great advice about my roller door would definitely use them again. – Mandy S
39. 10 out of 10 – A Snook, Officer
40. Friendly and informative... not pushy... great service – M Apps Cranbourne North Vic
41. Good – Loeung, Keysborough
42. Efficient – L, Neoh, Rowville
43. Use them they are good – J. Burt Pakenham
44. Excellent and no headaches – P Vavitis, Sandhurst
45. Excellent and would recommend – Lloyd, Cranbourne West
46. Very happy with the service and the information I received from the staff! Would recommend to anyone and everyone that asked about getting an auto door opener to go through your company. Very good service. 10 stars – B. Naughten. Carrum Downs. 3201
47. 10 out of 10 – B, Zhang Endeavour Hills
48. Would recommend them and that they are pleasant to have on the premises – KA BERWICK
49. Very friendly technician who fixed problem quickly. Highly recommend – C Lizza Pakenham
50. 9 out of 10 – Pat, Rowville
51. Recommend – D, BERWICK
52. Prompt, friendly service and very happy with outcome – A.Davies, Berwick
53. First class – P McKay Lynbrook
54. Very effective and efficient – I Wallis 3807
55. Good service – H Versluys Patterson Lakes
56. Good price, very quick and happy with the work – K Clay narre warren
57. That I was pleased with the service – M Bettelley Beaconsfield
58. I have recommended you to people and will continue to do so, excellent service – C Dennis, Cranbourne
59. 8 out of 10 – D Hedge, Officer.
60. 10 out of 10 – C, Meakin Hampton Park
61. Good company, J Kemperman Berwick
62. Prompt and reliable. Pricing ok – R. Hewson Noble Park
63. 9 out of 10 – K. O'Keefe Berwick
64. David rocked up and was eager to get the job done. Chatting throughout the process he was able to give me some good advice and tips. Wife extremely happy garage door is working again and don't have to open manually anymore. Would recommend The Garage Door Shop if asked by others – A Sims, Narre South
65. Very Good – G. Collins Vermont
66. Good service – M. Todd, botanic ridge
67. Punctual, and happy to answer any question. Good value – J Martin Berwick
68. Would highly recommend them. Had no problems and got the job done promptly – K Bui ROWVILLE
69. Prompt, reliable, just in and does his thing, we have used Matt for several year now, we would highly recommend him – A. Robbie. Cranbourne
70. All good, service, friendly serviceman. M. Hobbin, Pakenham
71. Good guy, knew his stuff and was very helpful. Highly recommend. G.Leach, Toorak
72. Great service. I Robottom, Lyndhurst
73. Excellent. D Lorimer, Pakenham
74. Great company highly recommend. J Cowden, Scoresby
75. Would recommend. S Andrew. Cranbourne
76. Paul was great, very good salesman who genuinely cares about his customers, great service all round. The installers were good. Overall good experience, cheers J Caruana – Wyndham Vale
77. The Garage door shop went above and beyond for us. Very impressed with the service and our new garage door. T Kilby Frankston.
78. Service with a smile so to speak. G Taylor
79. Reliable and easy to deal with. J Harrison, Berwick
80. I would highly recommend the service, fast reliable and the tradie was great. R Clyde
81. Very quick and efficient service from contact to completion. C Moore, Sandhurst
82. Good service /on time/very helpful. A Power, botanic Ridge 3977
83. Very good. P.Weidemann
84. Prompt, friendly and excellent service. S. Mitchell, Cranbourne North
85. He was prompt and most helpful in a difficult situation went above and beyond what was expected of him. J Pickering Cranbourne North
86. Excellent. D Stephens Berwick
87. Well worth the service we received. Very friendly and on time. Thank You. R. Almond. Cranbourne West
88. Good service with reasonable price. K Mekaumput, Berwick

89. Very professional and prompt service. B Barnett. Cranbourne West
90. Reliable and Friendly service. L. Roberts Pakenham
91. Friendly and informative always polite. G. Dean
92. Good service. R. Singh, Cranbourne.
93. Great service, happy with our door. Thanks. B Fitzroy North
94. Quick and efficient. K Chand Narre warren.
95. Very professional and friendly service. B Kuppusamy and Pakenham
96. We can trust them and would call them again. K.chanty. narre warren south
97. I would suggest that they try you out I have never had a problem with the service I have received – K. Carrum Downs
98. Good. M Davidson Hampton Park
99. 8 out of 10. J Hehir Lysterfield
100. The technician went beyond expectation. He gave some helpful hints on maintenance to preserve our door. Was very clean and thorough. G. Azzopardi, Rowville
101. I would recommend your service. R Kerr Beaconsfield
102. Highly recommend your company to all without hesitation. G Bletas Narre Warren.
103. To everyone who is looking for a reliable honest and trustworthy Company to Service Your Garage Door you can trust the Australian Garage Door Parts, I have been with this company for a few years now and I been very happy with them, So if in doubt try them out. Des Lopez – Cranbourne 3977
104. Friendly staff, great customer service, attentive, knowledgeable and great value for money – F. Earp, Rowville
105. Prompt and professional. Colleen – Carrum Downs
106. Great work very happy with workmen – r hazel lysterfield
107. Excellent service. M. McLean Berwick
108. Very good service, would tell my friends about the good job. J Hall, Narre Warren South
109. Excellent service. T Vivian – McKinnon
110. Highly recommend your service the technician did a great job. P.Luczek Officer Vic
111. Prompt, and very efficient. Didn't take long at all. K. Zaleski – Sandhurst
112. Good service and no issues. G Martin Pakenham
113. Fantastic installation with quality products and great installer. K Smith pakenham
114. Excellent service a job well done. JP Narre warren
115. Good service. K Keene Berwick
116. Highly recommend this service. V, Meixner Carrum Downs
117. Technicians are very good. M. hendrickse, Lynbrook.
118. Always recommend your company to install/repair garage doors. D Stephen, Lysterfield
119. Very good service. S. Haifi. HALLAM
120. honest and gave expert advice. M Petrucci Glen Waverley
121. Very efficient on time, courteous and friendly. A Green, Lynbrook.
122. INSTALLERS CAME ON TIME INSTALLED THE DOOR WITH NO PROBLEM. THE PRICE WAS GOOD. PC CHAN ESSENDON
123. 9 out of 10. D Black Rowville.
124. Reliable. Nathan Ielsz Lynbrook
125. Excellence. L Moorabbin.
126. On time & efficient. D.Sutherland Narre Warren
127. I have passed on your number to friends. J rowville.
128. Good. V Nguyen of Notting Hill
129. Good friendly service. C Williams, Pakenham.
130. 9 out of 10. S Arlove Cranbourne
131. Although the service was not due for another 3 months or so it was not a problem sending someone out to have a look and fix the concerns I had about the door. Jay was very good. He explained what he had to do as he was fixing the problems. k silvester carrum downs
132. We would recommend your services. L Humphreys McKinnon
133. Good company to call for service. A Bohnec Endeavour hills 3802
134. 10 out of 10. K Johnson Berwick
135. Reliable, affordable, friendly staff, highly recommend. 10/10
136. C. Beachley Clyde
137. Excellent service. Wouldn't go anywhere else. 10/10 K Bardsley, Rowville
138. I would recommend your services to our friends and family 10/10 D Bell Rowville I would recommend your services . 10/10 M Leos Lysterfield
139. We would recommend a quick call to your company for guaranteed reliable service 10/10 A Hall Cranbourne East
140. Jason was very polite and als very informative. Thank for a great service. 10/10 – Z Rigby, Lyndhurst
141. Informative, on time technician and reasonable cost. 10/10 – M.Doyle Rowville.

142. Would recommend 10/10 – GC – Skye.
143. Unbelievable service 10 out of 10 thank you so much. 10/10 – L Van der Meer /. Narre warren south.
144. Service was good 10/10 – A. Stoddart Narre Warren.
145. Recommend. 8/10 – W Dunn Cranbourne East
146. Reliable, friendly and helpful advice and service. 10/10 – J Clements Narre Warren.
147. Very prompt service. 8/10 – B Barnett 3977.
148. Prompt, efficient and necessary with great customer service. 10/10 – I Miller. Skye
149. Give them a go! 5/5 – A Poletti Narre Warren South
150. Great service 10/10 – S Johnson Cranbourne East
151. I have already told all of my neighbours what a great job he did and have given quite a few of them your phone number. 10/10 – B Day.
152. Cranbourne Lifestyle. Score 10/10 – J Savvidis Rowville
153. Prompt friendly service at a great price- would highly recommend Australian Garage Door Parts 10/10 – R Fato, Lynbrook
154. Very good service 10/10 – J. Hall, Narre Warren South
155. I have recommended you 10/10 – M. Kee Berwick
156. I would highly recommend your company great service a friendly staff 10/10 – K van Boxtel Dandenong
157. Service was satisfactory 10/10 – G.Varsamis Narre Warren South
158. Happy with service 10/10 – M 3806
159. Job very well done 10/10 – C Morris Carrum Downs
160. I would highly recommend it 10/10 – S Trotter Narre Warren
161. Excellent 10/10 – D Cranbourne east
162. Service technician was very experienced and explained things in detail to me. All concerned were a pleasure to deal with. 10/10 – R Schaefer Narre Warren
163. I would definitely recommend this company to family and friends. 10/10 – S. Jackson Narre Warren Sth
164. Very good service and would recommend to others. 10/10 – J Pape Ferntree Gully
165. Jason was awesome. I really appreciated his efficiency and concern. 10/10 – T McCulloch, Berwick
166. Good service 8/10 – B Kiely berwick
167. Very. Good 10/10 – James. Temple. Berwick
168. Prompt, Reliable 10/10 – C.Clay Pakenham
169. Good service and helpful advice 10/10 – I Field Aspendale Gardens
170. Excellent, fixed the problem and was overall very helpful. 10/10 – M Davis Cranbourne West
171. March 2017, Long story:
172. Where do I start? We called them for a quote around 11am. By 4pm that day someone was out already measuring the job up for a quote (their “competitors” took a week to even bother calling me.
173. They said the door would be delivered on the following Wednesday or Thursday. It was delivered on Wednesday and we scheduled to do the install on Friday.
174. Friday came around and the team turned up. They found a couple of structural issues (no fault of them or the door, but it was our old house). Anyhow, they needed to bolster a post to make sure everything was solid. I thought to myself, here we go. Time to get a second mortgage. Nope. They stuck to the original quote, even though it was a load more work for them.
175. I couldn't be happier with their professionalism, communication and service. Highly recommended!!!
176. Oh and the guys who do the install know their stuff. A. Boskovic. Wantirna South
177. Hello, I have been correlating with Australian Garage Door Parts (The Garage Door Shop) for the past few weeks and just wanted to pass on my many thanks for the exceptional customer service I have received from your staff members. Matthew, Craig and Kerrie are assets to you and the company!! It's really refreshing to receive great customer service! Thank you. J Spencer. Vic
178. Good service and response time. Score 10/10 – N Fitzgerald Carrum Downs
179. PROMPT , RELIABLE, GREAT SERVICE @ REASONABLE PRICE. Score 10/10
180. N WALKER NARRE WARREN STH
181. The technician was prompt and efficient and explained the process fully.
182. Score 10/10 – S Murphy, Sandhurst
183. Great service, reminded of service required, friendly service person who explained and provide documentation on works completed. Happy with the service. Score 10/10 – H Hudson Berwick
184. Generally satisfied,however still squeaky on on track. Score 8/10 – F Giles Cranbourne North
185. Excellent service, helpful and very informative, I definitely would recommend your company to all my friends and family. Thanks again. Score 10/10 – P.Kaschke Lynbrook
186. Great Service. Score 10/10 – M kelly 3977
187. Highly recommend. Score 10/10 – S cross Rowville
188. Competent service people and door operation is always improved after service. Score 10/10 – G. Clark Narre Warren South
189. The tech did a good job, but your tech wasn't the best in customer relations. Score 5/10 – M VASSALLO LYNDHURST



190. Feb 2017, Friendly technician, reliable and reasonable price. Score 10/10 – M Sinnppan, Narre Warren
191. Excellent, good service. Use them. Score 10/10 – J.Burt Pakenham
192. Great service. Score 10/10 – G Esler, Lyndhurst
193. Recommended. Score 10/10 – Khatri. Cranbourne
194. Reliable. Score 8/10 – D Collee.
195. Certainly recommend to others. Score 10/10 – C Woolley Skye
196. Reliable and efficient. Score 10/10 – C MUNZONE, NARRE WARREN SOUTH
197. Technician was very polite and did a good job. Score 10/10 – M Langdon Rowville
198. Prompt, efficient and helpful. Score 15 out of 15 – A. Giles, Pakenham
199. Made an effort to fit us into his schedule, very friendly. Score 10/10 – P Roos, Berwick
200. The technician Josh was on time and very helpful. Great service. Score 10/10 – T Nicholson – Beaconsfield
201. Polite and friendly service man, work carried out quickly. Score 10/10 – S – Berwick.
202. Highly recommend. Score 10/10 – E Hawkes Sandhurst
203. Excellent. Tested door first to try and fix before replacing. Score 8/10 – G Ryan Cranbourne West
204. Good service. Score 10/10 – o.mottau lynbrook
205. Price was reasonable and I was happy with the service. Score 9/10 – D Magiera Lysterfield
206. Very happy with service from when I rang with the problem to when it was fixed. Score 15 out of 15 – G. Pierce, Bonbeach
207. Technician turned up, was friendly, service time was short and priced well. Score 14 out of 15 – B. Williams, Patterson Lakes.
208. Thank you for your service of my garage door today, the young man who came is an asset to your company. He was so pleasant, answered any questions that i had, and worked so efficiently. Congratulations to your firm. December, 2016
209. I was a little apprehensive of getting this service, as my late husband (passed away recently) always did these things, so it was so nice to have a company who was there on the day and did the work needed. and my wonderful neighbor who has been looking out for me, since my husband passed away, came across and was most impressed with the young man and the way he worked. He actually asked for one of your fridge magnets – Kind regards Zita December 6, 2016
210. Can I say what a pleasure to arrive home and not have the door stick part way open!!
211. Thanks for the awesome service!!! – Andrew August 4, 2016
212. "Springs received Mathew, many thanks for your prompt assistance. All the best, Mark" 14.8.14
213. "Hi Mathew, Just thought I would let you know the springs arrived today. I have installed them and they work great – Thanks for your help. Regards, Darrin" 1.8.14
214. "Hi Mathew Thanks for the prompt and great service. The part arrived on time and was well packaged. Your price is competitive and also saved heaps of money by fitting it myself. Thanks Alan" 17.2.14
215. "Hi Matt. I received the springs today. I cannot believe the service and your friendly professional attitude. I will be telling others about you for many years. Not to make light of garage springs but they are only garage springs and you made it the most important thing. Thank you. I will fit them on Saturday. Thanks Michael" – Michael, QLD 31.7.13
216. "Matt The springs came in 9am this morning, unbelievable! Thanks John" – John NSW 31.7.13
217. "On time, all good. Craig was very helpful and polite, thank you." Mr G. – Mr G, Vic 5.5.13
218. "Thanks Mathew, I received the torsion spring this morning. That was pretty quick service." -Ferdinand – Ferdinand NSW, 14.3.13
219. "Mat, Springs arrived within 2 working days (Melbourne to NSW mid north coast). 7.5 full turns later-perfect result. Many thanks for your expert advice and personal attention, not to mention good value. I will recommend your business to anyone who will listen. Regards Ray D. " – Ray D, NSW, 26.2.13
220. "Hi Matthew First of all I'd like to thank you so very much for all your help yesterday. It was much appreciated. As you instructed I disconnect the external wires & now only using the remotes that came with the Merlin door opener Regards Terry & Teresa" – Teresa Vic, 26.2.13
221. "Hi Mat, Just a quick email to let you know that my new remote controls for my garage door arrived this morning. I managed to programme them both, with absolutely no trouble whatsoever. I love the torch. I think it will come in very handy. Thank you Mat for the extra batteries. Thank you also for your help and support. It is all very much appreciated. Your very happy customer" – Kath QLD, 21.1.13
222. "Hi, my name is n. peachey and I've just had my garage door fixed. Just wanted to let you know that I am extremely happy with the service and I would highly recommend you to others – have a great day!" – N. Peachey Vic, 17.11.12
223. "Very helpful. Told us how to fix the issue over the phone. Where others knew what the issue was and were willing to charge us \$150 for a call out fee. Thanks for your honesty. :)" – Emailed, Vic, 15.11.12
224. "Excellent service. Thanks Matt and Craig. 11 out of 10. M. Jennings, Rowville." – Google user, Vic, 10.11.12
225. "Matt and Craig are incredibly patient, courteous, and professional. My opener had 'died' and when Craig came out, he took a look and quickly figured out that it just needed some adjustments and servicing. I was

ready to fork out for a new opener but just had to pay for servicing. He gave me a lot of pointers and things to look out for, and took time showing how things worked and what could go wrong. I highly recommend this outfit!" – Google user, Overall 3/3 – Aug 2012

226. "Great service and easy to deal with. Helped me a lot and gave me useful information on how to care for my door and prevent future problems." – Google user, Vic, Overall 3/3 – June 2012
227. "Prompt, efficient and price as quoted. Friendly and professional too." – Cassie, Vic, April 2012
228. Good service. Fernando. Endeavour Hills.
229. Always do a great job and very quick service. Kylie. Cranbourne West.
230. Very impressed! Lovely guys who did a great job! Melinda. Cranbourne North.
231. I recommend it. John. Cranbourne East.
232. The technician knew what he was talking about and answered my questions in detail. He pointed out some possible problems/irregularities with the door. Helen. Botanic Ridge.
233. Quick and reliable. Phil. Rowville
234. Top services on time top installers. Robert. Pakenham
235. Will recommend definitely. A class service and informative. Effie. Pakenham
236. Sensational Kiwi bloke. Alfredo. Hallam
237. Good. Rob. Cranbourne.
238. Excellent service. Peggy. Berwick.
239. Very good and on time. Christine. Hallam.
240. Always on time. Russell. Berwick.
241. Good service. Hector. Cranbourne.
242. Prompt, courteous and knowledgeable. Johanna. Narre Warren.
243. Very Good. Dean. Carrum Downs.
244. Prompt service. If there is a problem and they will return to fix the issue. Linda. Berwick.
245. Ethical and reliable honest business – difficult to find these days. Luis. Berwick.
246. Turned up on time , was polite and was able fix the problem quickly and give advice to try and stop it happening again. Tristan. Narre Warren Sth.
247. Helpful & prof. Gerard. Lyndhurst.
248. Well presented, knew his work, fixed my problems correctly, door has never been better. James Hampton Park.
249. 10 out of 10. Margo. Narre Warren South.
250. Highly recommended, great customer service from reception ladies to service guy! Vikki. 3178.
251. 10 / 10. Thanh. Noble Park North.
252. Excellent service, kept us informed time of arrival, very helpful. Lyn. Ferntree Gully.
253. 10 of 10. Cro. Hampton Park.
254. You are reliable and will turn up as promised. Melvi. Glen Waverley.
255. Prompt arrival, clean and professional installation. John. Lysterfield.
256. Good. Sour. Keysborough.
257. 10 of 10, Andre. Narre warren south.
258. Would recommend, original unit installed in July was replaced with a new one under warranty with no issues. Fenna. Hallam.
259. The technician was friendly and helpful. Alison. CRANBOURNE.
260. David was very polite and professional. Outstanding job. Steve. Lysterfield South.
261. Would recommend without fear or favor. Raymond. Berwick.
262. Professional. Sue. Patterson Lakes.
263. Very professional and excellent finished product. I'm very happy with my door. Alison. Balwyn.
264. Prompt and efficient service. Would recommend you to others. DIANNE. Cranbourne East.
265. Excellent service! Kerrie. Rowville.
266. 10 out of 10. Filip. 3810.
267. 10/10. Colleen. Cranbourne East.
268. The service was excellent in a very stressful time, he was most helpful and understanding of the situation I was dealing with. Janine. Cranbourne North.
269. 10 of 10. Jim. Murrumbeena.
270. Prompt, courteous service. Karen. Narre Warren South.
271. Very Prompt and friendly. Will recommend to friends and family. Allison. Pakenham.
272. Highly recommend them, professional and easy to deal with even when a challenge arises. Matt and the team are first class. David. Berwick.
273. Prompt, efficient. David. Lysterfield.
274. Excellent. Gail. Cranbourne.
275. Door works perfect now no probs no fuss. Dan. Pakenham.
276. Good efficient service. Alix. Berwick.
277. I would recommend your company to anyone who wants to know about fixing or getting automatic doors installed. Brian. Carrum Downs.

278. Quick and reliable. Carmel. NARRE WARREN SOUTH.
279. Very friendly answered all questions clearly so I understood exactly what going on. Richard. Cranbourne north.
280. Punctual and efficient. Karen. Sandhurst.
281. HONEST AND TRUSTWORTHY. Joe. Berwick.
282. "The door was serviced and the wire reconnected. Thanks". Dale. Cranbourne North.
283. Highly recommend professional service and excellent attitude AAA+++++. George. Narre Warren.
284. Technician did a great job. He went over and above of what he had to do. Please thank him. Peter. Officer.
285. I was satisfied with the job that they have done. Malcolm. Rowville.
286. Very good. Henryk. Endeavour Hills.
287. 10 out of 10. Russ. Pakenham.
288. Your service was prompt friendly and explained fully what was done. Marc. Rowville.
289. Highly recommend. Debbie. Pakenham.
290. 10 out of 10. Pam. Officer.
291. Has always been to our satisfaction over many years. Peggy. Rowville.
292. Excellent. Understood what the problem was and did not try to make up a problem. Denis. Pakenham.
293. Very professional and friendly. Sharyn. Cranbourne.
294. Good service. Lyn.
295. 10 out of 10. Dandenong
296. Reliable and on time. Geoff.
297. Friendly & great service. Matt. Lynbrook.
298. Good prompt service. Geoff. Narre Warren.
299. Very good. Greg. Ferntree Gully.
300. Arrived on time and were friendly and polite. Rene, Berwick.
301. Very easy to deal with, good warranty and would use them again. Pete, Berwick.
302. Ring up garage doors for repairs. Lynette. Pakenham.
303. Great service, friendly & helpful staff. Kaye, Carrum Downs.
304. Good, trustworthy. Phil, Pakenham.
305. You knew what the problem was with the garage door and were able to fix it. Ian, Berwick.
306. Fantastic! Polite and on time and a great job. Bronwyn, Narre Warren.
307. Tech who attended was prompt, attentive, willing to offer advice and assistance beyond "just a service". Jon, Berwick.
308. Great service. Matthew, Berwick.
309. I would recommend your company to my family and friends. Marcel, Hampton Park.
310. 10 out of 10. Mike, Pakenham.
311. Friendly, knowledgeable, great customer service, highly recommended. Fiona, Rowville.
312. Recommend it. David, Chirnside Park.
313. THIS COMPANY WAS VERY HELPFUL AND DID EVERYTHING ON TIME. Cesare, Cranbourne North.
314. Was very happy with the service. Ann, Lynbrook.
315. 10/10 Ian, Lyndhurst.
316. Very helpful and professional. Charles, Lynbrook.
317. Recommended, friendly and great service, quick response. Jenny, Cranbourne East.
318. They are reliable and punctual. Very Professional. Mary, Lynbrook.
319. Service and follow ups were fine. Nikki, Pakenham.
320. I would recommend. David, Rowville.
321. Does what is says and our door now functions well! Andrew, Officer.
322. Great service and very polite technicians and office staff. Dianne, Aspendale Gardens.
323. Excellent service on budget and on time. Paul, Sandhurst.
324. IT is good. Paula, Chelsea Heights.
325. Technician Excellent. John, Croydon.
326. You are good and reliable. Lyn, Pakenham.
327. Helpful and co operative. Neil, Narre Warren North.
328. Prompt, courteous & friendly, knowledgeable & helpful. Karen, Beaconsfield.
329. Happy to have door now working, Service men came day earlier than booked which was great. Skye
330. Good reliable service that we have used for several years. Damien, Rowville.
331. I would recommend you. Barrie, Pakenham
332. Highly recommend. Punctual, professional & the service was excellent. Wendy, Cranbourne East.
333. Very professional and helpful. Brian.
334. I would recommend to others as service was great. Helen, Sandhurst.
335. Recommend. Julian, Rowville.
336. Very informative and thorough. Graeme, Lyndhurst.

The Garage Door Shop  
Professional Project Management